Train-the-Trainer Program - Home Therapies

# Liberty® Cycler

# CLINICAL SUPPORT GUIDE





# **Liberty Cycler**

## **Clinical Support Guide**

This guide is intended to support clinicians and clinical support personnel in their efforts to help patients respond to various issues, warnings, or alarms that may arise during Liberty cycler therapy. Patient instructions offered within this guide are specific to various messages that may appear during Liberty cycler set-up or treatment. Technical support services remain available to patients and clinicians 24/7 at 1-800-227-2572 for any Liberty cycler issue that may arise.

## **General Notes**

- 1. If a true red alarm (red status bar) occurs at any time during treatment, Liberty cycler patients must be trained to make note of all alarm messages, turn off the Liberty cycler, and call technical support.
- 2. Technical support should be called;
  - a. if instructions provided within this guide fail to resolve the problem
  - b. if the PD RN or MD feel the cycler needs to be replaced
  - c. any time the patient, PD RN, or MD wish to access Liberty cycler technical support.
- 3. The PD RN should provide Liberty cycler patients with general guidelines as to how to proceed should it become necessary to replace the original Liberty cycler set and/or solution bag(s) to continue an interrupted treatment.
- 4. If the patient is advised NOT to use a second set or additional solution bags to continue an interrupted treatment, the PD RN should advise the patient how to proceed (i.e., note issue and therapy results; call PD clinic in the morning).
- 5. If it becomes necessary to restart during set-up, the solution bag and Liberty cycler set (if attached) may be used to continue set-up provided the cones within solution bags have NOT been broken and the Liberty cycler set is not detached from solution bags.

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## **Support Screens**

Support messages are displayed when a resolvable issue is detected before or during Liberty cycler set-up or during Liberty cycler treatment. If a Support Screen appears, the status bar will continue to display the phase in progress and will not change color.

If the Support Screen appears after powering on but before starting set-up (Ready and USB Upload Screens);

The screen displays the issue and any applicable instructions
Press OK (key) to continue appears across the bottom of the screen (no audible alarm).

If the Support Screen appears during set-up;
The main screen continues to display step-specific icons and text
The problem is identified in red text added to the usual set-up screen
Press next to continue appears across the bottom of the screen (no audible alarm).

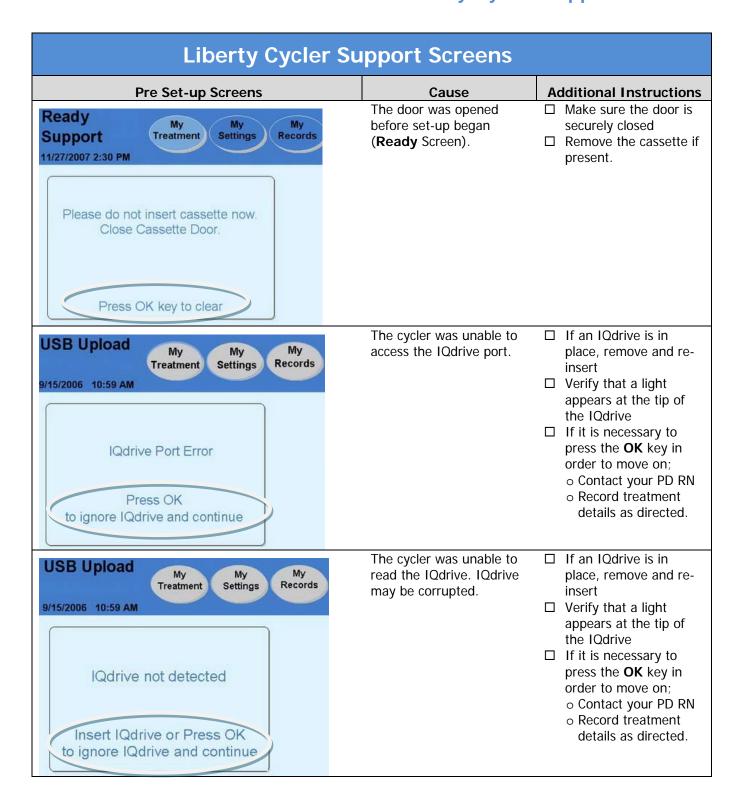
If the Support Screen appears during treatment;
An audible alarm alerts the patient
The screen displays the issue and brief instructions in blue text (no icons)
Press STOP to mute appears across the bottom of the first screen

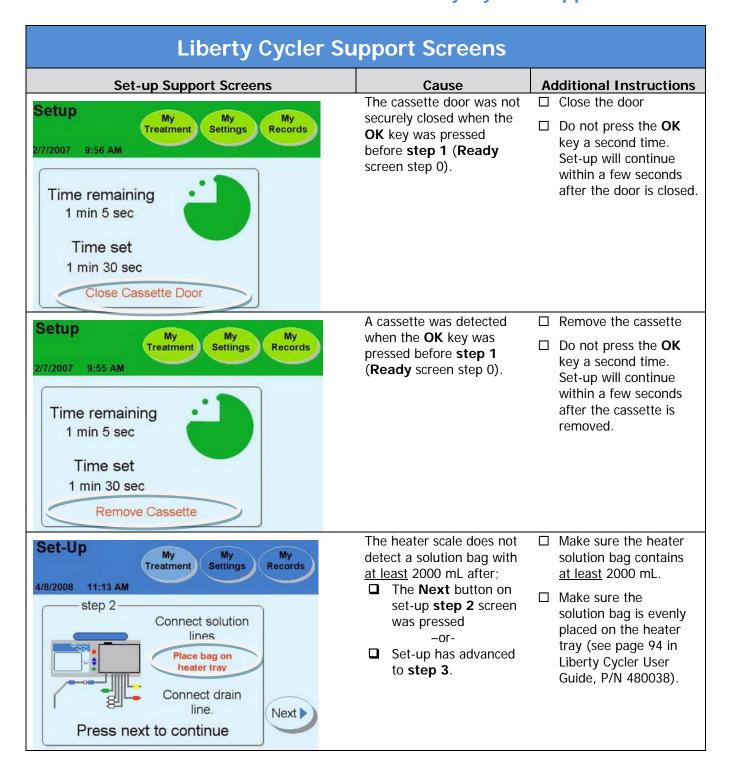
Provide the following patient instructions for responding to Support Screen message:

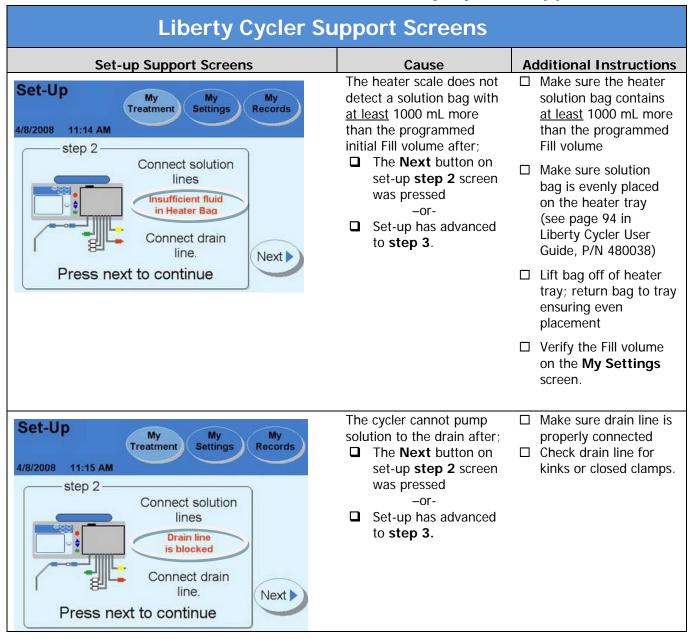
☐ Press OK key to continue appears across the bottom of the second screen.

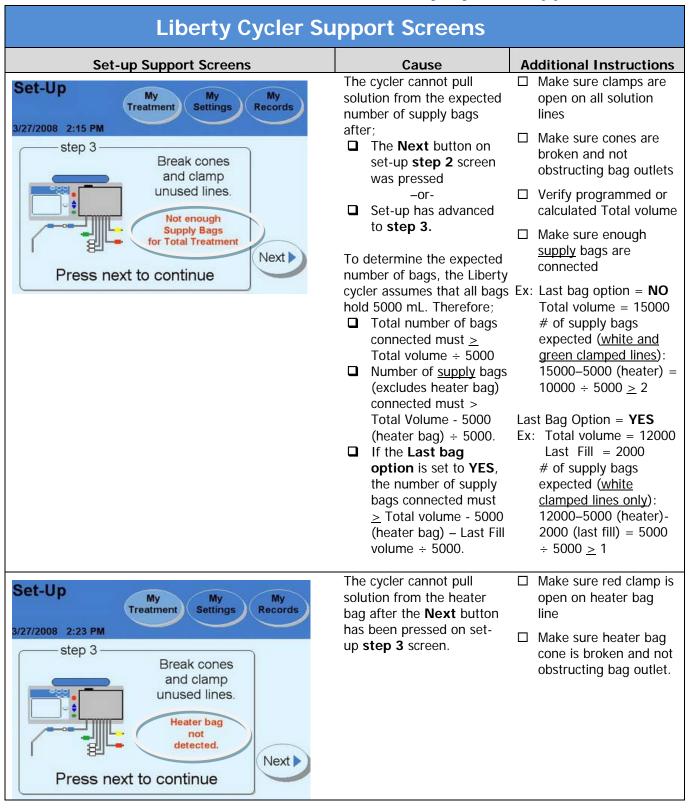
- 1. Follow the specific on-screen instructions to resolve Support Screen messages (see Support Screen Table below). If the steps taken successfully resolved the issue, therapy will move on.
- 2. If the Support Screen message re-appears and therapy cannot move on;
  - a. Turn the cycler off and wait 10 seconds
  - b. Turn cycler back on and;
    - a. Restart set-up from the Ready screen (before or during set-up)-or-
    - b. Press Resume Treatment if Power Fail Recovery is successful.
- 3. Call technical support if the Support Screen does not clear after three attempts.

The following table displays Liberty Cycler Support Screens, causes, and additional instructions for the patient (not displayed on-screen).









#### **Liberty Cycler Support Screens** Cause **Additional Instructions Set-up Support Screens** The cycler cannot pull ☐ Make sure green clamp Set-Up My Settings My Records solution from the last bag is open on last bag Treatment (Last bag option = YES) line 3/27/2008 2:21 PM after the **Next** button has ☐ Make sure last bag been pressed on set-up cone is broken and not step 3 step 3 screen. Break cones obstructing bag outlet. and clamp unused lines. \* Change the Last bag option to NO if a Last bag different solution is not detected needed for the Last Fill. Next ) Press next to continue The drain line clamped or ☐ Make sure drain line is Drain 1 of 2 My My Settings blocked. The cycler was properly connected Treatment Records Support unable to pump solution ☐ Make sure the wheel of 12/20/2006 6:58 PM during the drain phase. the Liberty cycler cart is not on the drain line ☐ Check drain line for Drain Line is Blocked. kinks or closed clamps. Please check the drain line. Press STOP to mute

#### **Liberty Cycler Support Screens** Cause **Additional Instructions** Set-up Support Screens Drain 1 of 2 Insufficient volume has Check patient line for My Settings My Records Treatment drained within allotted fibrin, kinks, or closed Support drain time\* clamps 12/20/2006 6:58 PM Change body position Mid-drain volume by to facilitate drain flow software version (v.); □ v.< 2.8.2: 42.5 % of rate Drain complication encountered. previous Fill volume Please check patient and drain ■ Make sure center of regardless of drain lines. cycler is within 12 flow rate inches of bed height $\Box$ v. > 2.8.2: 35% of previous Fill volume ■ Treat constipation and drain flow rate < Press STOP to mute Increase Cycle Based 30 mL/min drain time. End of drain volume; □ v.< 2.8.2: 85 % of previous Fill volume regardless of drain flow rate $\Box$ v. > 2.8.2: 70% of previous Fill volume and drain flow rate < 30 mL/min \* Treatment Based drain time calculations: ■ v.<2.8.2: previous Fill volume ÷ 75 □ v.≥2.8.2: previous Fill volume ÷ 30 Cycle Based drain time is a programmed setting. Fill 1 of 2 My Records The patient line is ☐ Check patient line for My Settings My Treatment Support clamped or blocked. The fibrin, kinks, or closed cycler was unable to pump clamps 1/26/2007 2:11 PM solution during the Fill ☐ Change body position phase. □ Make sure center of cycler is within 12 inches of bed height Patient line is blocked. Please check the patient line ☐ Treat constipation. Press STOP to mute

#### **Liberty Cycler Support Screens Additional Instructions Set-up Support Screens** Cause The programmed Fill ☐ Make sure blue patient Fill 1 of 2 My Treatment My Records My Settings volume was not delivered line and stay.safe Support within the allotted Fill time. extension set clamps 7/25/2007 6:02 PM are open Cycle Based Fill time ☐ Make sure red clamp programmed; calculated in Fill complication encountered. on heater bag is open Treatment Based (v > 2.7.3 Please check heater, patient programmed Fill volume/ ☐ Change body position and drain lines. 75 = Fill time in minutes). ☐ Make sure center of cycler is within 12 inches of bed height Press STOP to mute □ Increase Cycle Based Fill time. ☐ Make sure a heater Drain 1 of 2 The cycler does not detect My Settings My Records a bag on the heater tray or bag is in place on the Support Treatment cannot pull solution from heater tray 12/20/2006 6:58 PM the heater bag. ☐ Make sure the heater bag is centered on tray Make sure the heater bag is ☐ Make sure heater bag is properly connected on the heater tray and the line is not clamped. ☐ Check heater line for kinks or closed clamp ☐ Make sure heater bag Press STOP to mute cone is broken and not obstructing bag outlet. Dwell 1 of 2 The cycler cannot pull ☐ Make sure supply bags My My My solution from supply are properly connected Support Treatment Settings Records bag(s). 2/7/2007 11:10 AM ☐ Check supply lines (white clamps) for kinks or closed clamps ☐ Make sure supply bag Supply bag lines are blocked. cones are broken and not obstructing bag Please check the supply lines. outlet Press STOP to mute

#### Warnings

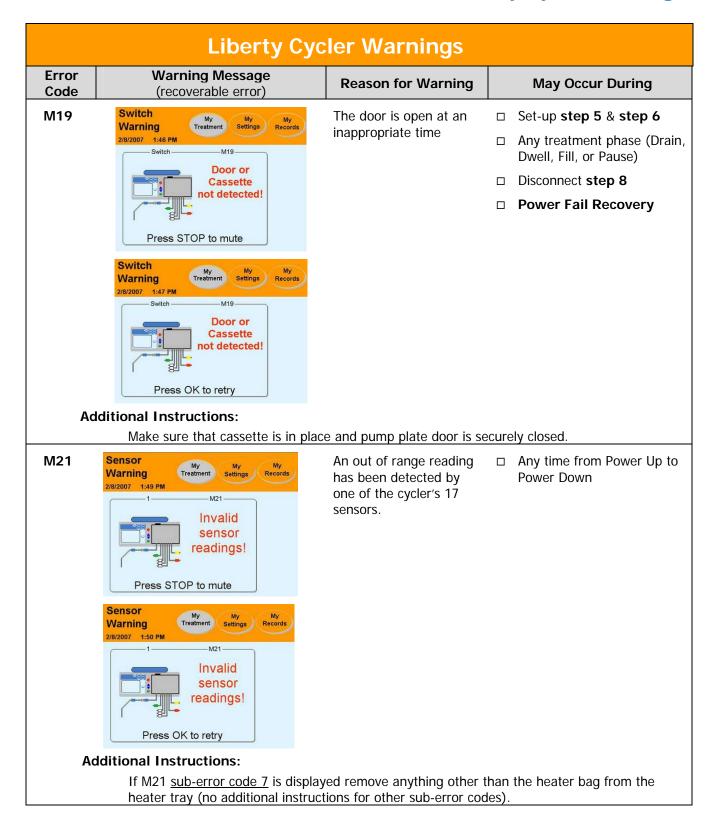
**Warnings:** Various warning messages may occur during Liberty cycler therapy. If a recoverable error is detected, the warning screen will display a specific warning message as well as a numeric error code. An audible alarm will also sound. The status bar will turn **orange** and identify the warning as one of the following types of error codes:

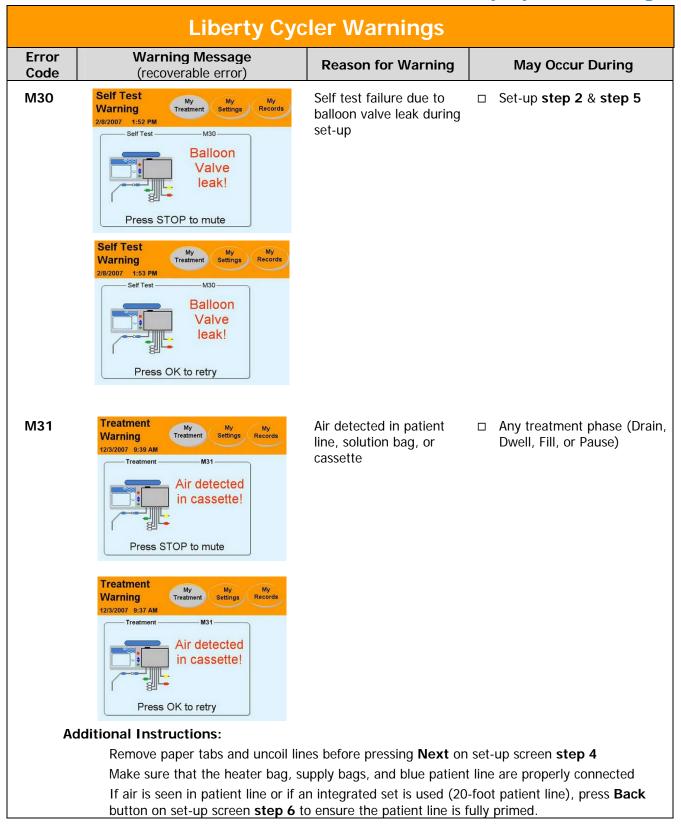
- 1. **Heater:** Heater tray error
- 2. Patient Sensor Warning: Patient pressure warning
- 3. Pneumatic (Air Pump): Pneumatic pump pressure error
- 4. Scale Warning: Scale reading incorrectly
- 5. **Self Test**: Cycler self-test error message
- 6. **Sensor Warning:** Cycler **s**ensor reading incorrectly
- 7. **Switch Warning:** Door or cassette switch reading incorrectly
- 8. **System**: Critical error
- 9. **Treatment:** Treatment-related error message.

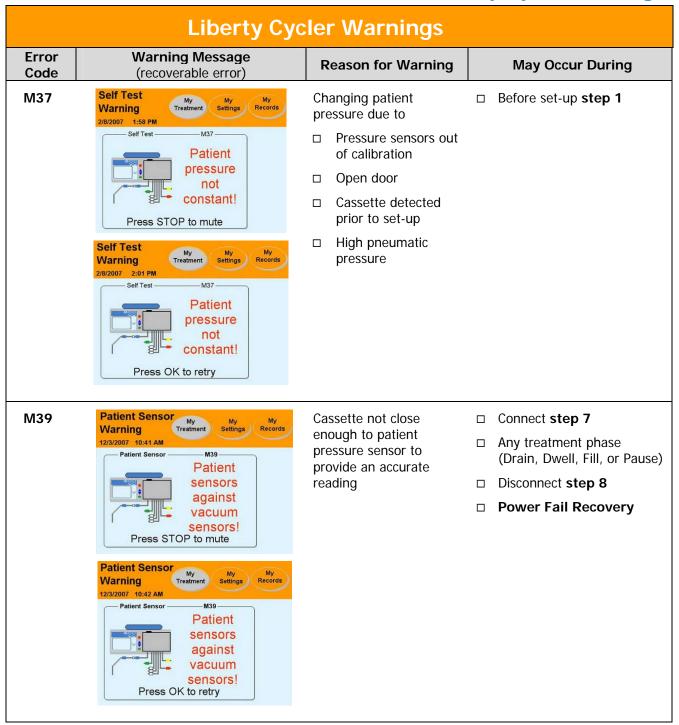
#### **Troubleshooting Warning Messages**

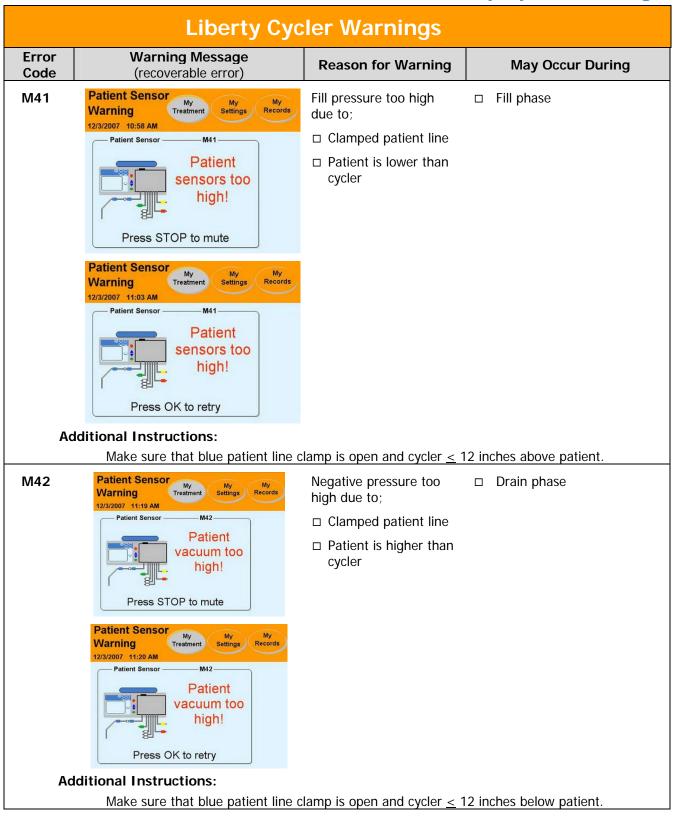
If a warning message is displayed the patient should be instructed to follow the steps below.

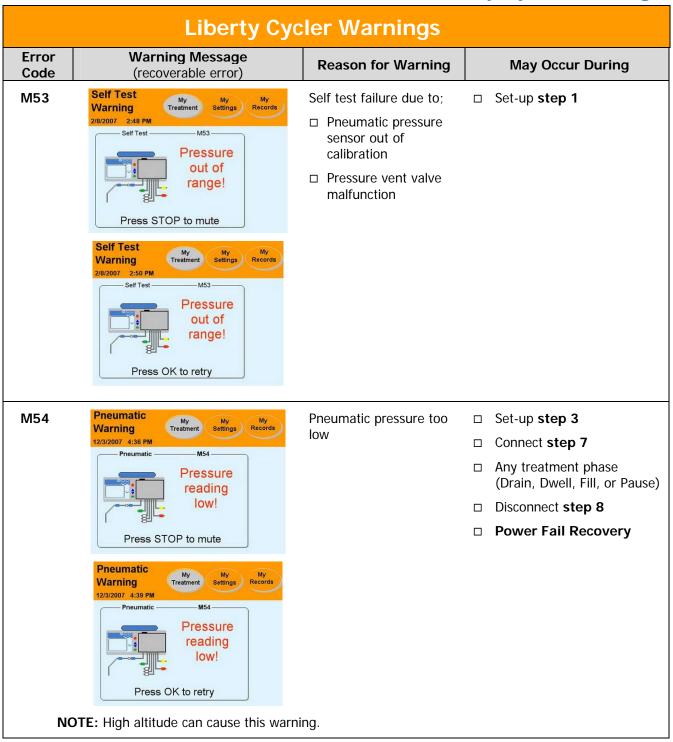
- 1. Press the **STOP** key to mute the audible alarm.
- 2. Make note of the error code. If it becomes necessary to call technical support, they will need this code to help trouble shoot the issue.
- 3. Follow any instructions provided to resolve the warning (not all warnings require user action to resolve):
  - a. Some warning screens may present a **Help** button, which, when pressed will display additional trouble shooting instructions
  - b. Additional instructions are also provided in the following table for several of the warning messages.
- 4. Press the **OK** key to continue. If the issue has been resolved therapy will move on. If not, the warning screen will re-appear. Make sure that the interventions outlined in the table below have been implemented before proceeding with the following steps.
- 5. If the warning recurs during set-up;
  - a. clamp all lines
  - b. turn off cycler and wait for 10 seconds
  - c. turn cycler back on
  - d. When the **Ready** screen appears, press the **My Treatment** status bar button and follow on-screen instructions to restart set-up (if consistent with PD program policy).
- 6. If the warning recurs during treatment;
  - a. turn the cycler off and wait 10 seconds
  - b. turn cycler back on
  - c. if **Power Fail Recovery** is successful, press **Resume Treatment** button
  - d. if **Power Fail Recovery** fails, press **Cancel Treatment** button and follow on-screen instructions to end treatment and disconnect
- 7. Call technical support if the warning is not cleared after three attempts.

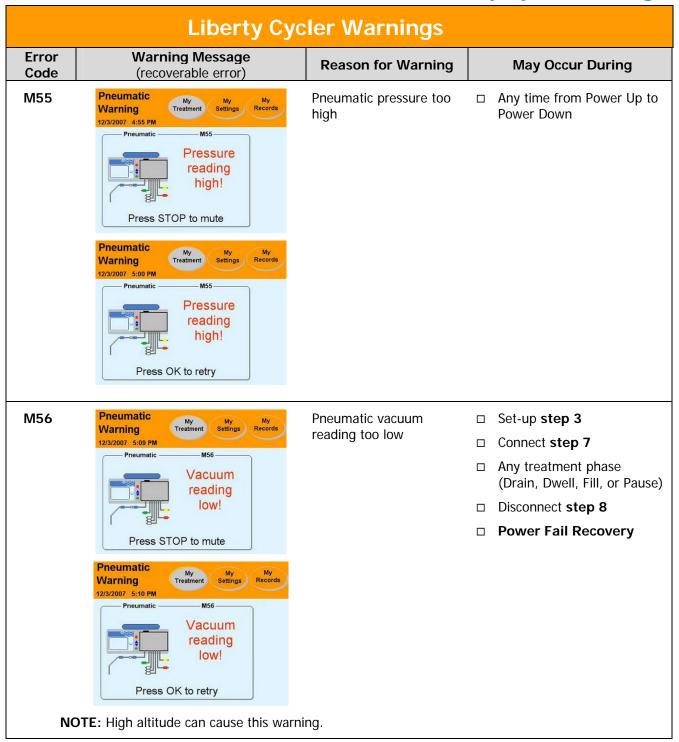


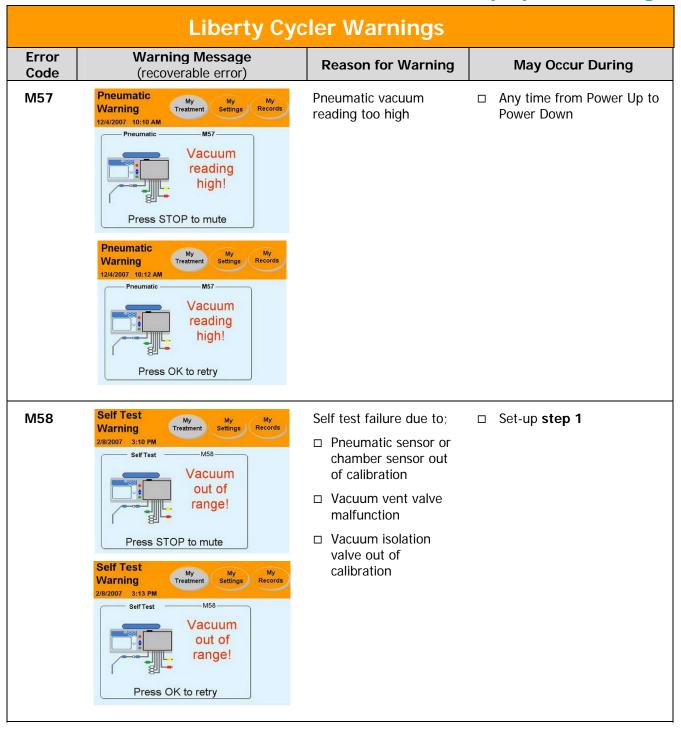


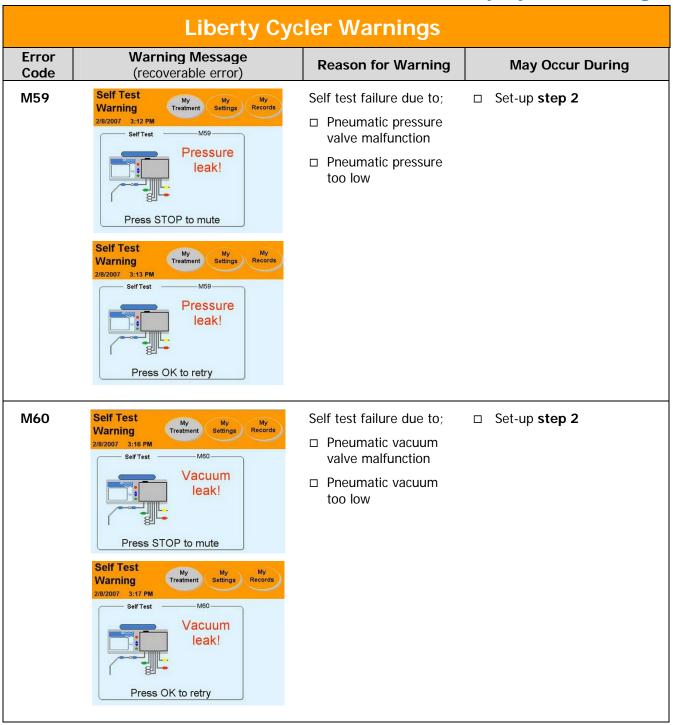


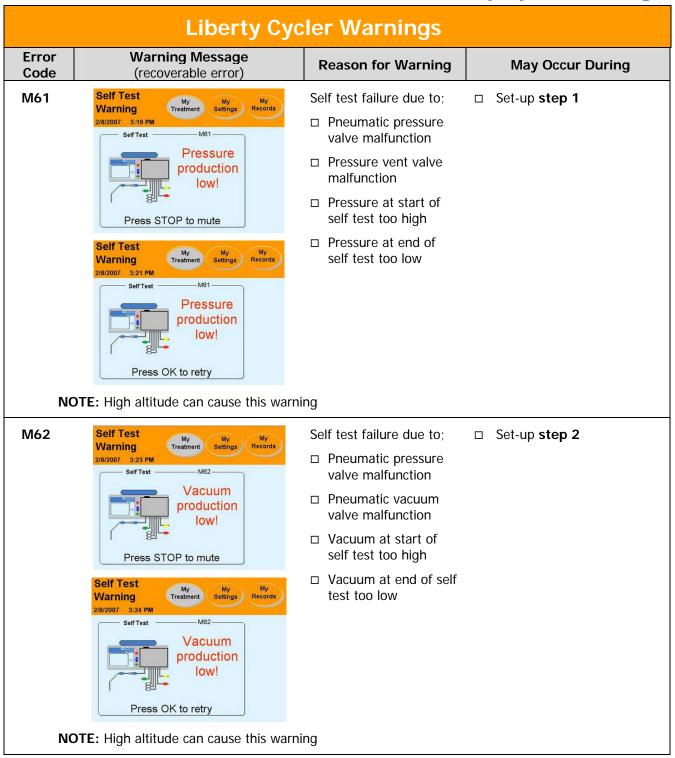


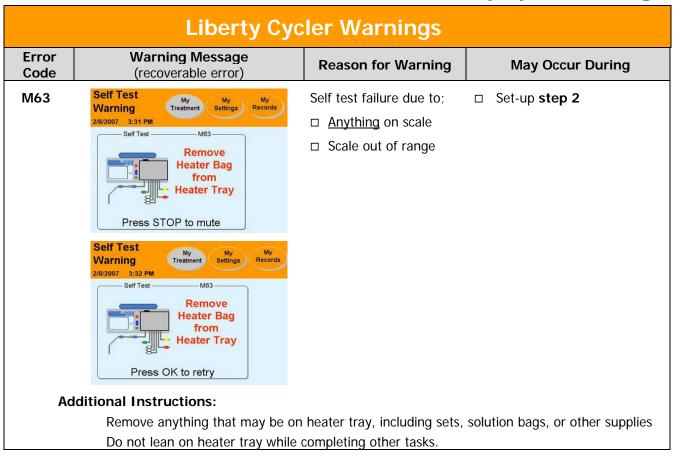


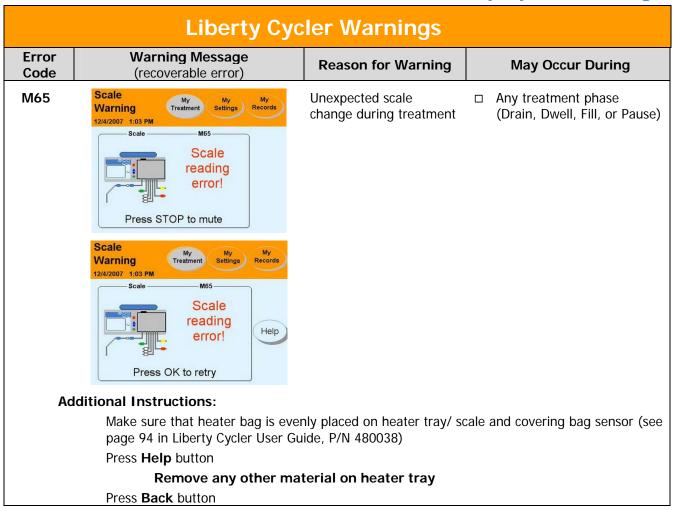


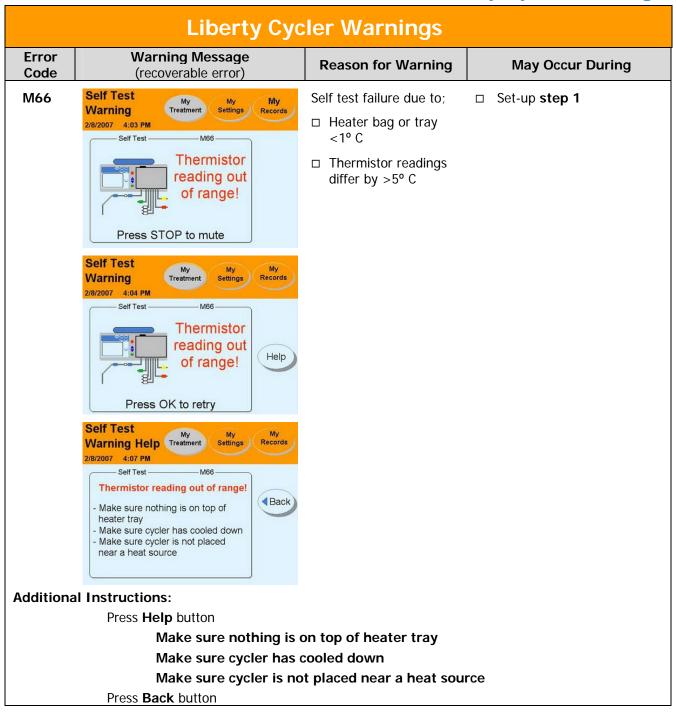


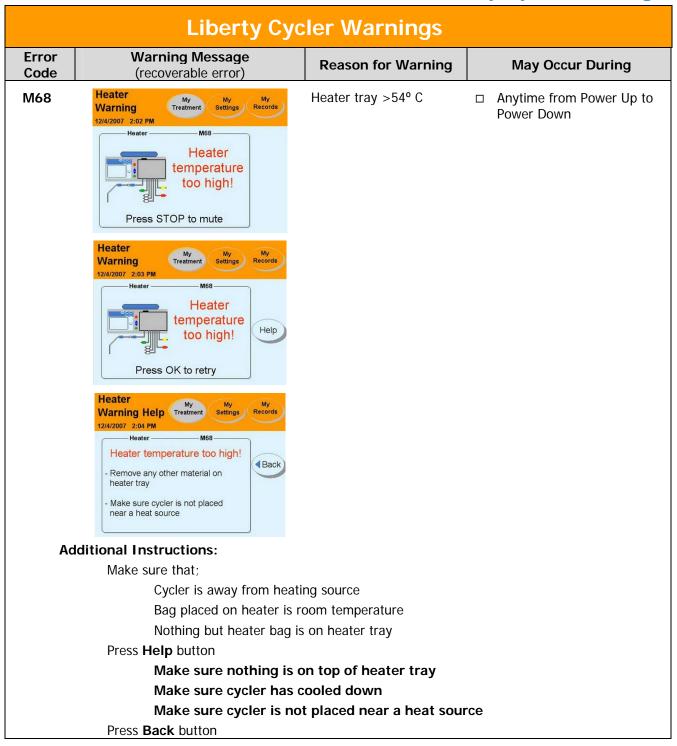


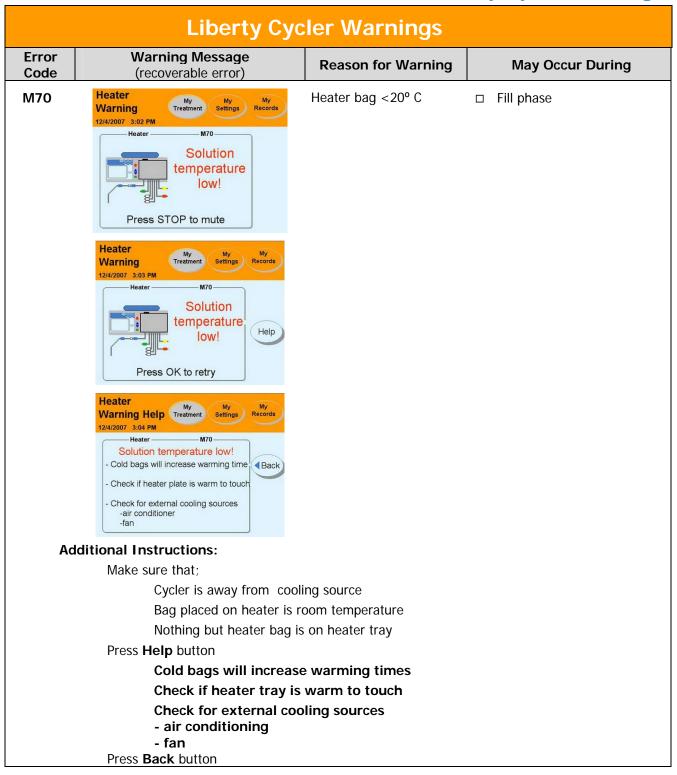


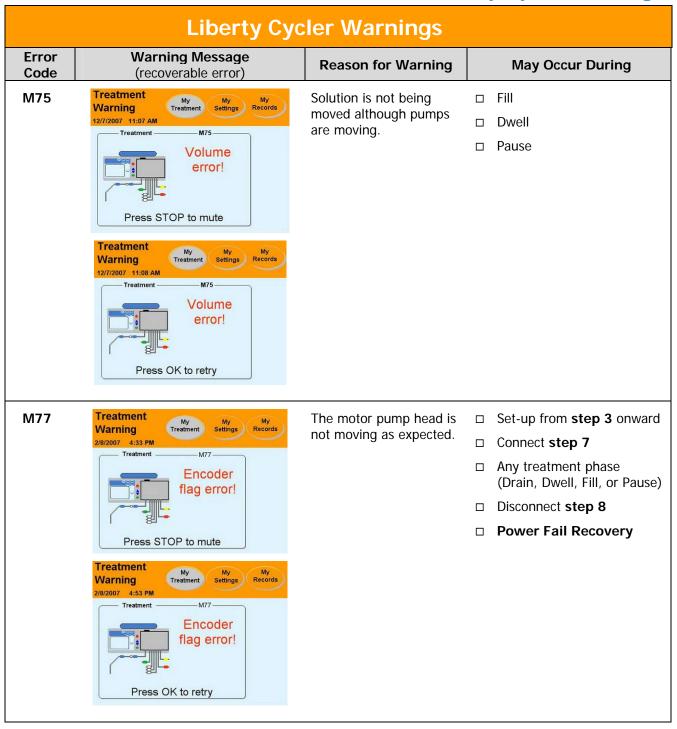


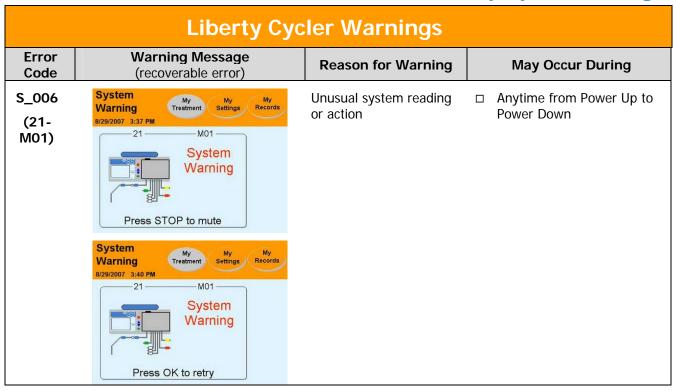












#### **Alarms**

**Alarms:** If a non-recoverable error is detected during Liberty cycler treatment, an alarm message will be displayed. An audible alarm will also sound. The screen will display the specific alarm as well as the alarm-specific error code. The status bar will turn **red** and display the type of alarm:

#### 1. Computer-related alarms

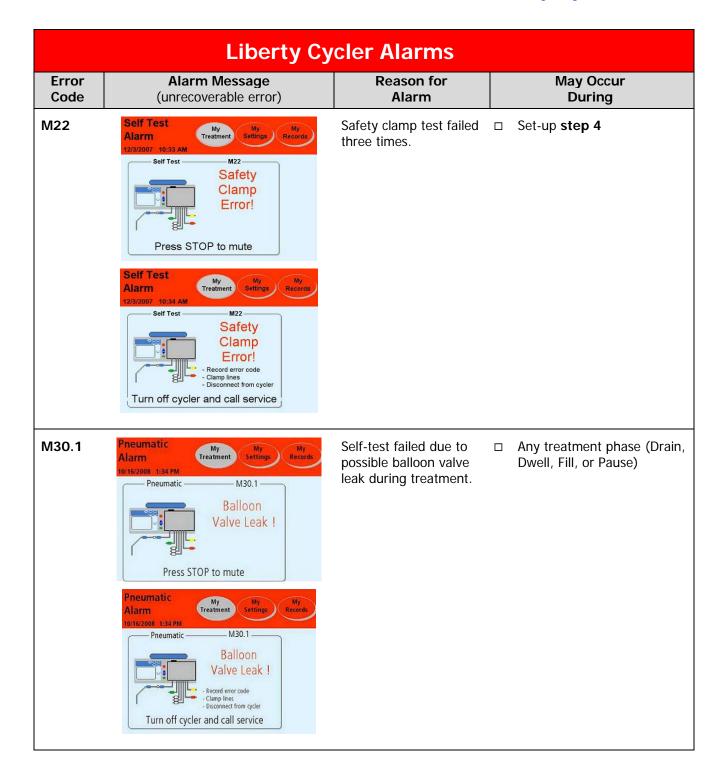
- a. Battery RAM
- b. CRC
- c. EEPROM
- d. Watchdog
- Heater: Heater tray error
- 3. Pneumatic (Air Pump): Pneumatic pump pressure error
- 4. **Self Test**: Cycler self-test error
- 5. System: Critical error
- 6. **Treatment:** Treatment-related error.

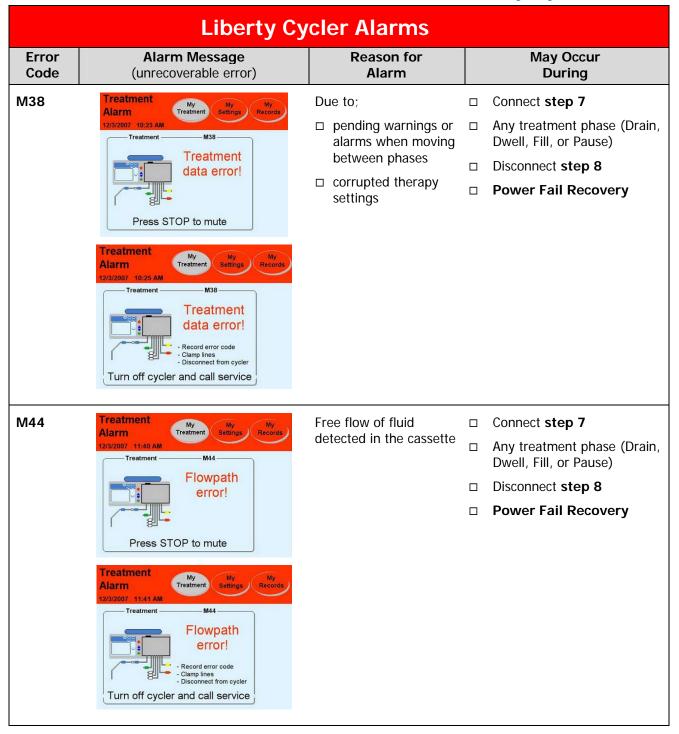
#### **Troubleshooting Alarm Messages**

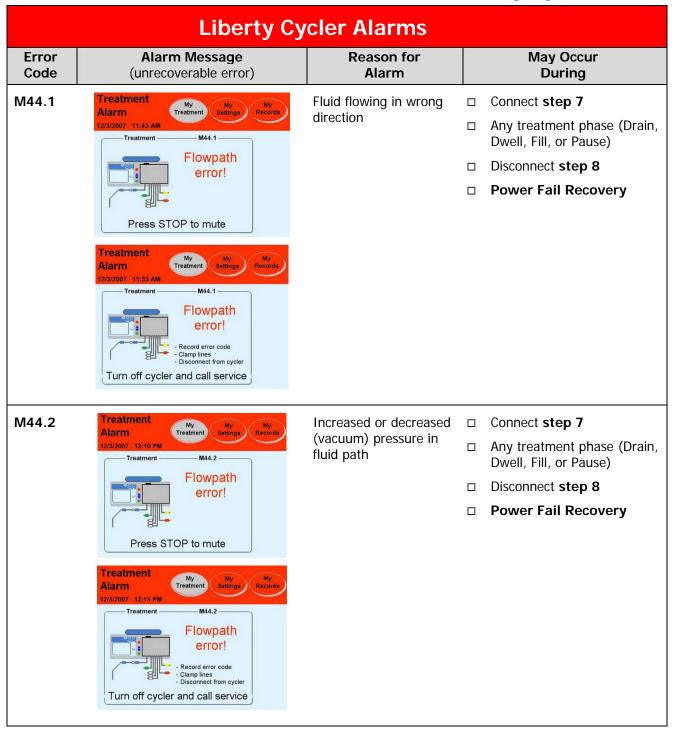
Alarms typically require that treatment be terminated. However, the patient should be instructed to follow the steps below before disconnecting just in case technical support can resolve the issue.

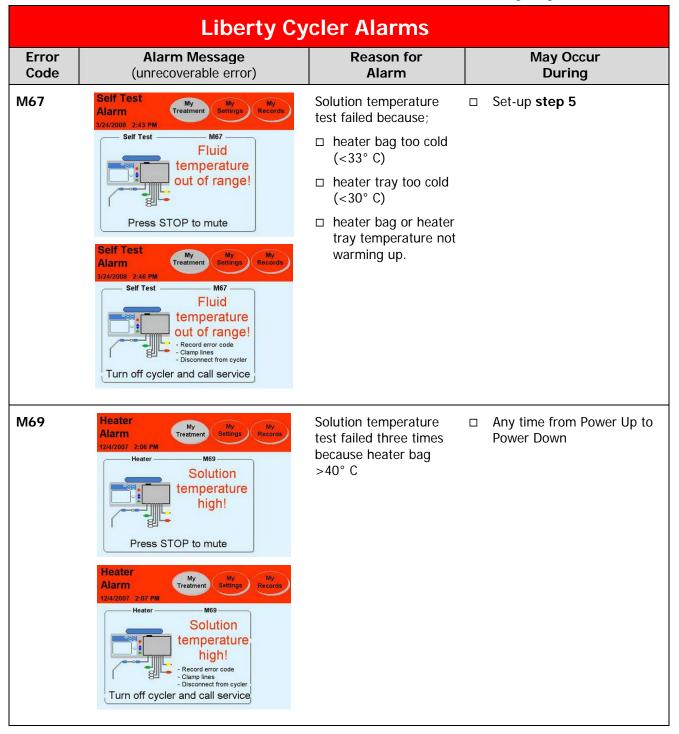
- 1. Press the **STOP** key to mute the audible alarm.
- 2. Clamp all lines.
- 3. Make note of the following to provide to technical support;
  - a. Alarm error code (displayed on screen)
  - b. Cycler software version (displayed on sticker on top of cycler above door)
  - c. Cycler serial number (displayed on sticker on top of cycler above door)
- 4. Turn off the cycler (back of cycler).
- 5. Call Technical Support (1800-227-2572).

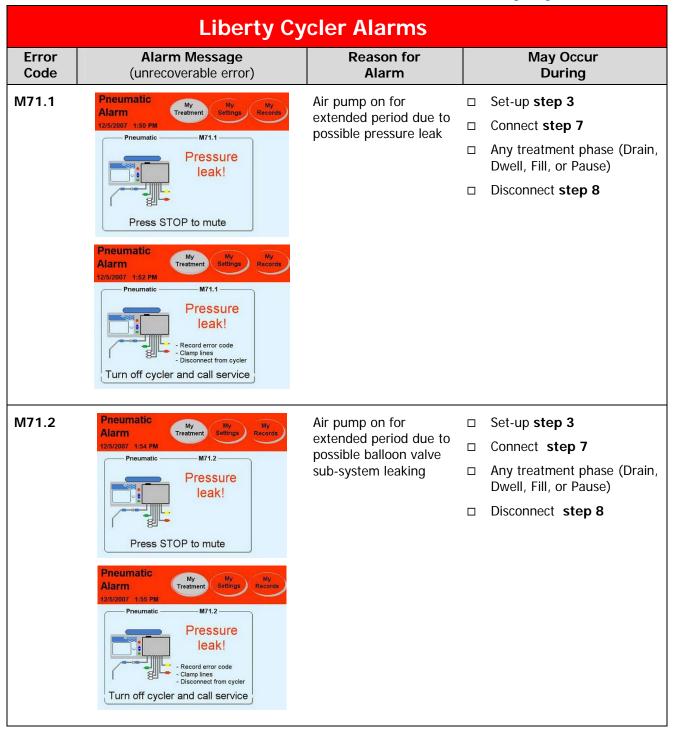
Warning: All warning and alarms require immediate attention. Failure to do so may result in complications that may be severe.

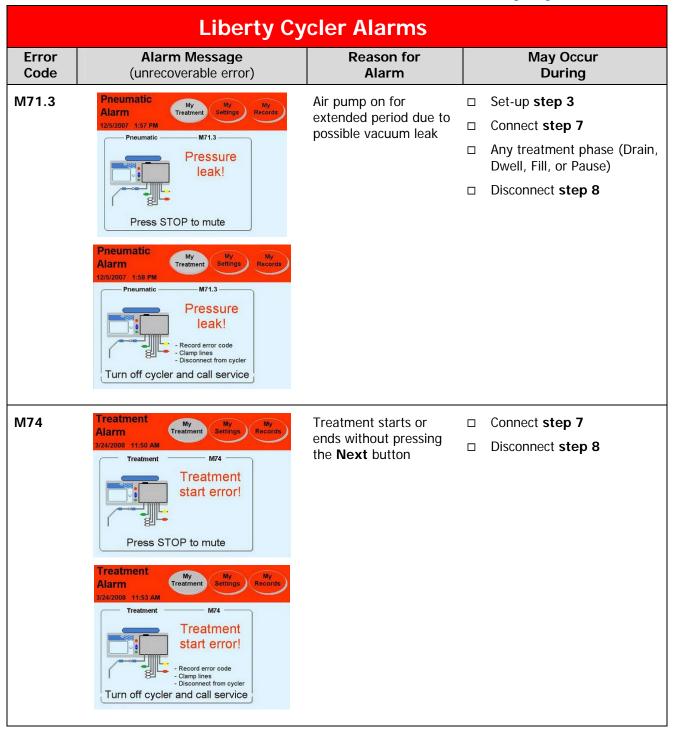


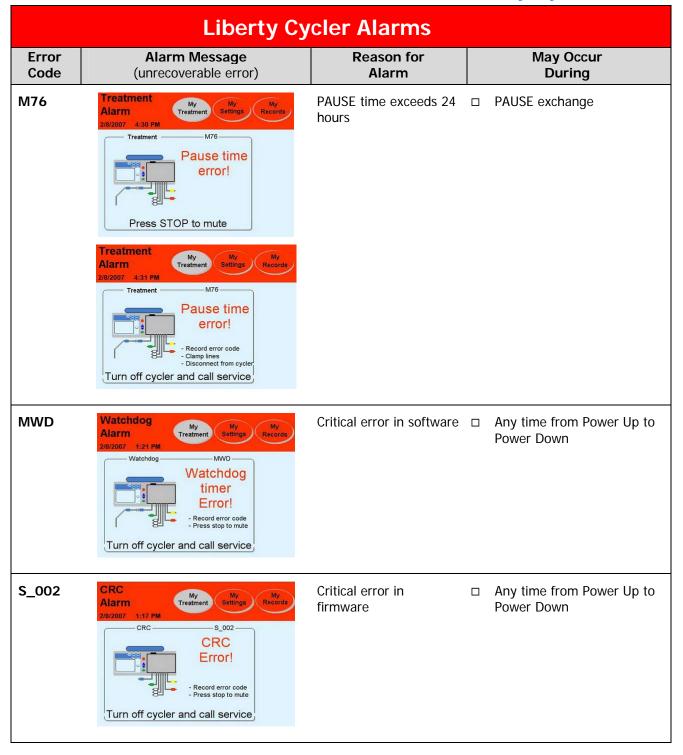












Liberty Cycler Alarms						
Error Code	Alarm Message (unrecoverable error)	Reason for Alarm		May Occur During		
S_003	Battery RAM Alarm  2/8/2007 1:13 PM  Battery RAM  Battery RAM  Froor!  Record error code  Press stop to mute  Turn off cycler and call service	Critical error in battery RAM		Any time from Power Up to Power Down		
S_004	Alarm  2/8/2007 1:18 PM  EEPROM  EFPROM  Fror!  Record error code Press stop to mute  Turn off cycler and call service	Critical error in circuit board		Any time from Power Up to Power Down		
S_005	System Error  System  System  System  System  Error  Record error code Press stop to mute  Turn off cycler and call service	Critical system error		Any time from Power Up to Power Down		

## Frequently Asked Questions

1. Why does the display read **Press OK to fill**?

Drain has finished but the heater bag solution is still too cool (between 25° C and 33° C). The patient may either wait for the heater bag to warm up or press the **OK** key to begin filling with the cooler solution. If the **OK** key is NOT pressed, solution will continue to warm until it reaches 33° C. Fill will automatically begin when this temperature is reached.

- 2. Why does the display read **Please wait for solution to warm up or cool down?**Drain has finished and the temperature of the heater bag solution temperature is <25° or >38° C. The cycler will not allow Fill to begin until the heater bag solution temperature is >33° C and <38° C.
- 3. Why am I unable to insert the cassette?

  The cassette can only be inserted during set-up **step 1**. Attempting to insert the cassette at any other time will prompt a support message.
- 4. Why am I unable to remove the cassette?

The cassette can only be removed at the end of treatment (**step 9**). Attempting to remove the cassette at any other time will prompt a support message. If treatment is completed and the cassette cannot be removed, turn the cycler off and wait 10 seconds before turning it back on. When the **Power Fail Recovery** screen is displayed, press the **Cancel Treatment** button. Follow on-screen instructions to end treatment and remove the cassette.

- 5. Why do the letters '**P**', '**B**', '**F**', or '**S**' appear on the **Treatment Details** screen?

  The letter **P** identifies a PAUSE exchange. The letters **B**, **S**, and **F** identify treatment phases that were interrupted: **B** = bypass, **S** = STAT drain, and **F** = power failure.
- 6. How can I bypass a phase of treatment?

Press and hold the **OK** key for four seconds. If it safe to do so, the screen will display the **bypass current phase** button. Press this button to bypass. If <50% of the previous Fill volume has drained or if the heater bag has not finished emptying or refilling, the **bypass current phase** button will be inactive (gray) and **bypass not allowed at this time** will be displayed. Please refer to the Liberty Cycler User Guide page 159 for more in-depth information related to bypassing during Liberty Cycler therapy.

7. How can I initiate a STAT (immediate) drain?

Press the **STOP** key on a Fill, Dwell, or PAUSE screen. A **Stopped** screen will appear and a **STAT drain** button will appear on the right side of the screen. Pressing this button will open the **STAT drain option screen** which will display **Are you sure you want to do STAT drain?** above two screen buttons: **STAT drain** and **Cancel.** Press the **STAT drain** button to initiate an immediate drain. Please refer to the Liberty Cycler User Guide page 157 for more in-depth information related to doing a **STAT drain**.

#### **Liberty Cycler Frequently Asked Questions**

8. How can I enter Daytime Manual Exchange information?

The Daytime Manual Exchange screen is displayed during Set-up just after **step 6**. Press the **daytime manual exch** button on this screen to activate the option. Change the default setting from **NO** to **YES**. This action will allow the entry of the Manual **Fill Volume** using the **UP/DOWN arrow** keys. After the **Next** button is pressed, you can review and confirm or correct the settings entered.

9. How can I enter blood pressure readings?

The blood pressure is entered at the end of therapy when the Patient Data Screen is displayed. This screen will only be displayed if the Personal Data option = YES. Touch the **blood pressure** button to select it, and then use the **Up/Down Arrow** keys to change the first number (systolic). Press the **OK** key to confirm the selection. Use the **Up/Down Arrow** keys to set the Next number (diastolic) and press the **OK** key again to confirm the selection.

10. Why am I unable to program a drain time?

Liberty Cycler software v.  $\geq$  2.8.2 prevents the programming of Cycle Based drains time shorter than 20 minutes or less than the previous Fill volume / 100, whichever is greater. This is intended to prevent unnecessary drain alarms due to insufficient drain time.



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