

Fresenius Medical Care North America Service Bulletin

Equipment: 2008T BlueStar™ Hemodialysis Machines
 Bulletin: 24-BLU-002 Rev A
 Subject: Daylight Savings Bug (FA-2021-35-W)

1.0 PURPOSE

To inform all Field Service and Technical Support personnel as well as Fresenius Medical Care-Trained customers of a potential issue that Fresenius Medical Care Renal Therapies Group, LLC (FMCRTG) has discovered. The discovery involves the time change feature on the 2008T BlueStar™ hemodialysis machines with Functional software version 2.72 through 2.75 due to a daylight savings time software bug.

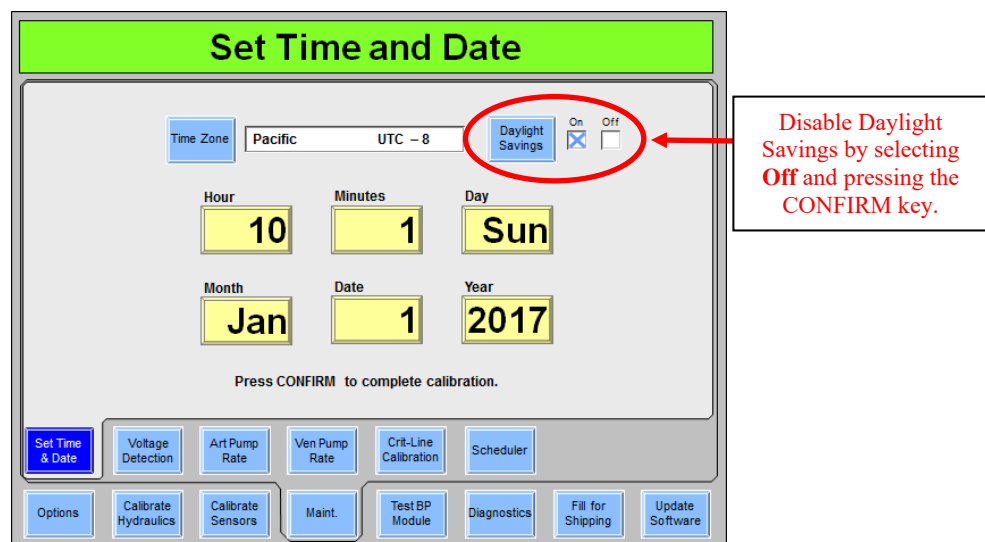
2.0 DESCRIPTION

Once daylight savings occurs, the “Local/Current Time” clock will initially be correct. However, due to this software bug, the “Local/Current Time” clock will decrement/increment one hour for every time the machine is power cycled if not corrected.

Please note: This issue may impact operation of some “auto” features present in the Service Mode Scheduler screen (Auto Heat Disinfect or Auto Start).

PROGRAM/FACILITY ACTIONS:

1. **ADJUST** the “Local/Current Time” clock after daylight savings occurs regardless if the time is correct. See directions on page 2.
2. **DISABLE** the daylight savings feature in Service Mode on the Set Time & Date screen.
 - Manual adjustments will still be required for future daylight savings events. (Fall/Spring).



© 2024 Fresenius Medical Care. All Rights Reserved.

If there are any questions regarding this bulletin, contact Fresenius Medical Care Technical Support at 800-227-2572.

TO ADJUST THE CLOCK:

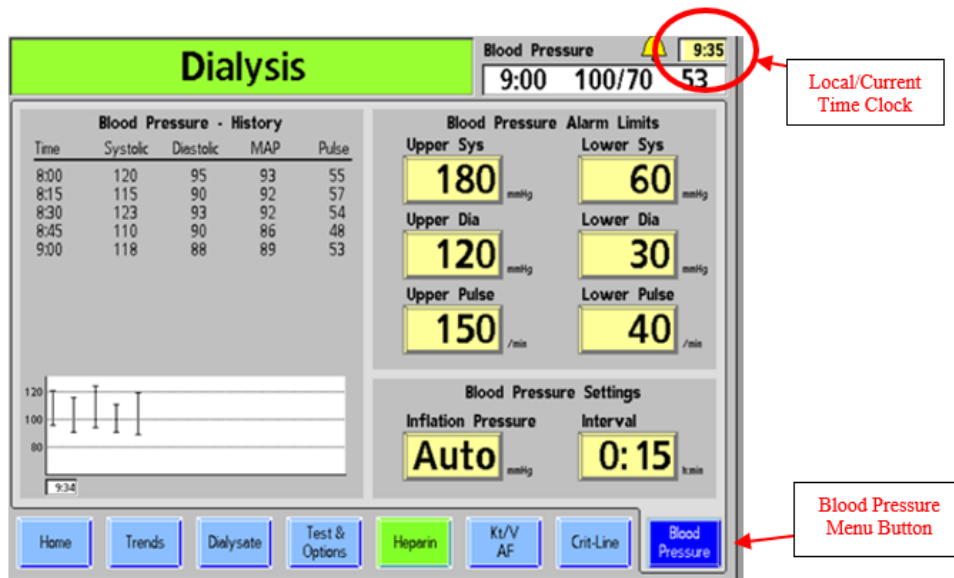
(See instructions below or refer to 2008T Hemodialysis Machine Operators Manual, PN 490122*)

*The latest revision can be found on the support web site located here:

<https://fmcna.com/support/product-support-documents/operators-manuals-hemodialysis-hd/>

NOTE: If the time on the clock is correct prior to any clock adjustment, press the “Local/Current Time” box and press “Confirm”. Using the UP or DOWN arrow keys to change to the desired time is not required.

- **From the Blood Pressure screen:**
 1. Adjust the clock prior to treatment initiation
 2. Press the “Local/Current Time” box
 3. Use the UP or DOWN arrow keys to change to the desired time
 4. Press “Confirm” to save the entry



FMCRTG will be correcting this issue in a future software update.